



SCULPTFORM WARRANTIES STATEMENT

Sculptform provides the following warranties for its products on a project specific basis. The period and terms of the warranties are divided into the four (4) categories below. Your project may include one or more of the following categories.

Sculptform - Timber Products:

Internal Applications – 7 years External Applications – 5 years

Sculptform – Aluminium Products:

Internal Applications – 15 years – Up to 25 years available on request External Applications – 10 years – Up to 25 years available on request

Sculptform reserves the right to decline any application of Warranty due to unsuitability of application.

Applying for a Warranty:

To apply for a warranty,

- 1. Send an email to support@sculptform.com.au
 - Include the following information:
 - Name of the Project
 - o Plans of the Project
- Sculptform will review the plans submitted and the application of Sculptform products. If Sculptform deems the application acceptable we will respond with a Sculptform Signed Warranty Contract.
- 3. The pending Sculptform Warranty Contract will need to be then filled in, signed and returned to Sculptform by the Final Owner of the Sculptform Product.

Note: The Sculptform Warranty Contract will not be active until both Sculptform and the Final Owner of the product have signed the Warranty Contract.





Making a Claim:

It is important to note that in order to make a claim under these warranties, you will need to provide:

- a) Proof of purchase
- b) A copy of the warranty contract (this document is not a contract), including the relevant invoice number (s), signed by Sculptform and the Final Owner of the product,
- c) Full details of the alleged defect, including photographs; and
- d) Six (6) monthly maintenance inspection records (for timber and/or external products).

The benefits of these warranties are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in these warranties are to be interpreted as excluding, restricting or modifying any State or Federal legislation application to the supply of goods and services which cannot be excluded, restricted or modified.

Notice to Consumers:

The above warranties are cumulative to our obligations under the Australian Consumer Law and not intended to restrict or limit those obligations.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact:

Sculptform 9 Gray Street Golden Square VIC 3555

Phone: +61 (3) 5446 0100

Email: support@sculptform.com.au